##### [00:00:00.970] - Speaker 1

Welcome to this Community Viz Video Tutorial this tutorial discusses possible help, tech support and other resources. Let's start by taking a look at the Community Viz software help system. If you need to access ArcGIS s help, quick help and then ArcGIS desktop help. Scenario 360 Help is located in numerous places throughout the software.

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You can find it on the 360 Toolbar, the Scenario 360 drop down menu, within most of the 360 windows or within many of the decision tools using these blue links which take you to the help of whatever you're working on. For example, if I want to learn about 360 indicators, I simply click here and it takes me directly to that help topic. Like most help systems, you can search and look up topics through the index. There's also a detailed table of contents where you can access help topics. Click on a topic that you would like to learn more about and it will open all the subtopics related to it.

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Within an article, you can easily access related topics at the top, and there are hyperlinks other topics throughout the article. We also provide a number of other help and tech support resources throughout our website. On the Community Viz home page, you will find the majority of this documentation. The Resources page for Community Viz Four Three and Four One provide extensive documentation, videos and downloads, among other things. Here you will find detailed installation and licensing instructions, a quick reference guide outlining the basic and popular features of Scenario 360, detailed documentation on working with formulas and functions in Scenario 360, and working with the Build out wizard and the entire health guide for both Scenario 360 and Scenario Three D.

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The same documentation is also available for Community Viz 4.1.

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Further down on the Resources page, you'll find a couple of white papers explaining different elements and possibilities of Scenario 360, the 360 Analysis and Scenario 3D viewer downloads, and extensive written tutorials and data sets to work with. The Community Viz Gallery provides even more help and resources, including video demos, Community Viz case studies, sample outputs, slideshows, brochures, and information on how to get the APA Planners Press book. The Planners Guide to Community Guide Visits if you have technical support, your support account will give you more resources and upgrade information from time to time as well. You can find this information on the support page if you're logged into your support account. If you are a self service customer and are interested in upgrading to a technical support contract, please contact us@saleshitplaceways.com.

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Thank you for watching this Community Viz Video tutorial. For more video tutorials and Community Viz resources, please visit our website.